

**ACDHH Mission:**

**To ensure, in partnership with the public and private sectors, accessibility for the Deaf,  
Hard of Hearing,  
Deaf Blind and persons with speech difficulties  
- to improve their quality of life**

**Priority Results (NOT REFLECTING ANY ORDER OF PRIORITY):**

- 1 Public Services and Resources Meet the Accessibility Needs of the Deaf and the Hard of Hearing.**
  - A. Legislation / Public policy address these needs, with the following priorities:
    - ADA Enforcement
    - A cohesive system of services, especially for babies with hearing loss
    - Licensure of Educational interpreters
    - Hospital interpreters.
    - Construction codes require looping capacity in new buildings
  - B. Captioning/Assistive Technology availability in public venues, television, etc.
  
- 2. The Deaf and the Hard of Hearing Have Knowledge and Resources**
  - A. They are aware of their rights, and have understanding of how to self-advocate.
  - B. ACDHH is recognized and utilized as the “go-to” information resource, including services/equipment/programming, community calendars, etc.
    - a. ACDHH services and resources are available, with a physical presence (“satellite” offices) in Southern and Northern Arizona
  - C. “Community Views”/ public affairs program is reinstated.
  - D. Interpreters are skilled and available.
  - E. Increased public and private sector partnerships elevate the awareness of ACDHH and the availability of its resources.
    - a. Government offices
    - b. Service providers (e.g. audiologists, hearing aid dispensaries, etc.)
  - F. Support Service Providers available for the Deaf-Blind.

**3. Increased public awareness of accessibility issues related to the Deaf, Hard of Hearing, Deaf Blind and persons with speech difficulties.**

A. Priorities:

- Public safety / First responders
- Medical providers
- Educators
- Family members

B. Greater media involvement/coverage of ACDHH and its services/resources

C. ACDHH Commission Members engage in and support public awareness efforts.

**4. Understanding and Availability of Current Equipment / Technology meets needs of the Deaf and the Hard of Hearing**

A. Arizona Relay is effective for users.

B. Greater Equipment distribution throughout Arizona