



Relay Conference Captioning

Are you Deaf or Hard of Hearing? When you are at work do you miss out on meetings or teleconference calls? Relay Conference Captioning (RCC) can help! RCC is a free service provided by the Arizona Relay Service.

How does it work?

Suppose you call into your weekly staff meeting via a conference bridge. You do the same thing as usual but with RCC you can see the words of what everyone is saying on your laptop, tablet or mobile device! Make sure to go to www.arizonarcc.com and book your meeting at least 48 hours in advance.

If you are Deaf and do not speak, you can “type into the conference” and the captioner will voice your comments into the meeting for the others to hear.

If you are Hard of Hearing, you call into the conference bridge and speak into the call for the others to hear while reading everything on your laptop, tablet or mobile device.

The best part? You get to keep the transcript (notes) after the meeting!

RCC is available Monday through Friday from 8am to 6pm and is FREE to anyone who lives or works in Arizona.

For more information, go to www.arizonarcc.com or see the online brochure at http://www.azrelay.org/media/351177/Arizona_RCC_brochure.pdf.



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