



COMMUNICATION ACCESS REALTIME TRANSLATION

BILL *of* RIGHTS

The National Court Reporters Association wishes to communicate to CART captioners the basic rights to which they are entitled when serving consumers of Communication Access Realtime Translation services.

ARTICLE I

Respect. CART captioners, as educated, trained professionals, have a right to be treated with dignity and respect.

ARTICLE II

Competence. CART captioners have a right to expect that all individuals claiming to have the ability to provide communication access services have met minimum qualification standards for entry into the profession to ensure credibility and professionalism.

ARTICLE III

Equal treatment. CART captioners have a right to equitable treatment and shall not be subjected to ethnic, social, or sexual harassment. If such a situation exists, CART captioners reserve the professional right to refuse to provide CART services.

ARTICLE IV

Legal responsibility. CART captioners have a right to maintain confidentiality of consumer information, unless otherwise ordered by a court of law.

ARTICLE V

Impartiality. CART captioners have a right to impartially provide communication access to all parties in all aspects of CART and to be alert to potential conflicts of interest. CART captioners have a right and duty to disclose a potential conflict of interest or inability to be impartial prior to providing services.

ARTICLE VI

Information. CART captioners have a right to obtain basic information before an assignment commences such as names of participants, agendas, books, computer postings, and copies of prescribed materials in order to properly perform their duties.

ARTICLE VII

Location. CART captioners have a right, in conjunction with CART consumers, to make informed seating decisions in order to provide effective communication access for CART consumers.

ARTICLE VIII

Advanced technology. CART captioners have a right to use advances in technology, including computer hardware and software, in their provision of services.

ARTICLE IX

Working conditions. CART captioners have a right to work in a safe, clean, and appropriate setting at all times.

ARTICLE X

Compensation. CART captioners have a right to be paid in a timely manner for services rendered. CART captioners also have a right to receive timely notification of cancellation, postponement, or rescheduling of assignments.

NCRA MISSION STATEMENT

NCRA promotes excellence among those who capture and convert the spoken word to text and is committed to supporting every member in achieving the highest level of professional expertise.

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