

LETTER OF CONCERN (No hearing rights)	
<ul style="list-style-type: none"> Unlicensed Interpreter working without proper license <i>A.R.S. § 36-1971; A.R.S. § 36-1972</i> 	<ul style="list-style-type: none"> Violation of Code of Professional Conduct (CPC) <i>A.A.C. § R9-26-501</i>
<ul style="list-style-type: none"> Not presenting License to consumers <i>A.A.C. R9-26-515 (A)</i> 	

LETTER OF REPRIMAND (Hearing rights) (Right to informal settlement conference under A.R.S. 41-1092.06)	
<ul style="list-style-type: none"> Not presenting License to consumers <i>A.A.C. R9-26-515 (A)</i> 	<ul style="list-style-type: none"> Violation of Code of Professional Conduct (CPC) <i>A.A.C. § R9-26-501</i>
<ul style="list-style-type: none"> Volunteer interpreting with compensation <i>A.R.S. 36-1971</i> 	

\$10 - \$50 per day SETTLEMENT AGREEMENT (Civil penalty) (No hearing rights for settlement agreement)	
<ul style="list-style-type: none"> Licensee working in improper settings Individual working without license Failure to satisfy required hours for teaming, mentoring or continuing education hours for Provisional License holder <i>A.R.S. § 36-1971; A.R.S. § 36-1972; A.A.C. R9-26-510</i> 	

\$100 SETTLEMENT AGREEMENT (Civil penalty) – <i>working without license</i> (No hearing rights for settlement agreement)	
<ul style="list-style-type: none"> Licensed Interpreter working off expired license – first 30 days levied of \$100.00 <i>A.R.S. § 36-1971</i> 	<ul style="list-style-type: none"> After first 30 days levied, additional levy for additional days worked after 30 days. *See above under \$10-50 per day

\$100 - \$300 (or more) SETTLEMENT AGREEMENT (Civil penalty) (No hearing rights for settlement agreement)	
<ul style="list-style-type: none"> Licensee working in improper settings <i>A.R.S. § 36-1971; A.R.S. 36-1972; A.A.C. R9-26-501</i> 	<ul style="list-style-type: none"> Provisional C working alone <i>A.A.C. R9-26-501 (Provisional C definition)</i>
<ul style="list-style-type: none"> Violation of Code of Professional Conduct (i.e. dual role, giving advice or opinion, etc.) <i>A.A.C. § R9-26-501</i> 	<ul style="list-style-type: none">

REVOCAION/SUSPENSION/CIVIL PENALTY (Hearing rights; Right to informal settlement conference under ARS 41-1092.06)	
<ul style="list-style-type: none"> Fraud on Application <i>A.A.C. § R9-26-502</i> 	<ul style="list-style-type: none"> Failure to disclose felony <i>A.A.C. R9-26-502</i>
<ul style="list-style-type: none"> Providing false information to the Public/Board <i>A.R.S. §36-1971; 36-1972;</i> 	<ul style="list-style-type: none"> Failure to report required notices to Commission <i>A.A.C. R9-26-518</i>

TEMPORARY RESTRAINING ORDER; INJUNCTIVE RELIEF (Superior Court Action)	
<ul style="list-style-type: none"> Failure to comply with suspension or revocation; failure to cease unlicensed services <i>A.R.S. §36-1978</i> 	<ul style="list-style-type: none">

CONTINUING EDUCATION HOURS TRAINING (Hours varies depending case by case basis 5 or more hours training)	
<ul style="list-style-type: none"> Education training hours imposed upon violation of rules, ethics or unprofessional conduct of interpreter 	



Discipline Guide

Disciplinary Actions for Licensees Triggering Hearing Rights

- Letter of Reprimand
- Civil Money Penalty (fine)
- Probation of License
- Suspension of License
- Revocation of License

A.R.S. § 36-1976

Violations Permitting Disciplinary Actions Under A.R.S. § 36-1976

- Unprofessional Conduct
- A Violation of Statutes/Rules
- Gross Negligence in Performance of Duties
- Fraud, Dishonesty, or Corruption
- Inability to Perform Interpreter Duties at Skill Level Required by the Commission
- Conviction of a Felony
- Conviction of an Offense of Moral Turpitude
- Failing to Meet Minimum Qualifications Prescribed by Statute/Rule
- Adjudication of Insanity or Incompetency

A.R.S. § 36-1976

Factors to Consider When Imposing Discipline

- Prior Conduct Resulting in Discipline
- Dishonest or Self-Serving Motive
- Amount of Experience as an Interpreter
- Bad Faith Obstruction of Disciplinary Proceedings by Intentionally Failing to Comply with Rules or Orders of the Commission
- Submission of False Evidence, False Statements, or Other Deceptive Practices During the Investigative or Disciplinary Process
- Refusal to Acknowledge Wrongful Nature of Conduct
- Whether Harm Resulting from Conduct was Cured

A.A.C. R9-26-304