



AzTEDP is a FREE program that provides a telephone device and an alerting device for ARIZONA RESIDENTS who have a:

Combined
Vision and
Hearing
Loss

AzTEDP
100 N. 15th Avenue, Ste. 104
Phoenix, AZ 85007
Phone: 602-542-3365
Toll free: 1-866-223-3412
Fax: 602-542-3488
aztedp@acdhh.az.gov

This packet contains:

- 1) EQUIPMENT CATALOG for
CVHL.**
- 2) APPLICATION REQUIREMENTS**
- 3) REQUIRED FORMS**

**Demonstrations may be available on
a case-by-case basis.**

**Please contact our office to obtain
the expanded catalog for Deaf,
Speech-Impaired, and DeafBlind.**

For assistance: V.Thompson@acdhh.az.gov
602-542-3365 or 1-866-223-3412
or aztedp@acdhh.az.gov

This form helps our staff understand what your phone needs are. Please submit this FORM with your application materials.

Things to Consider Before Choosing Your Equipment

Model Features – Circle all preferences:

Caller ID screen

Speakerphone

BIG BUTTONS

Captions

Speed Dial

Voice-activated dialing

All phones have EXTRA LOUD adjustable built-in, ringers. If you need an extra alerting device such as a flasher or ringer, please contact us for consultation on alerting devices listed in this packet.

Available Equipment for the Hard of Hearing



Corded - Clarity Alto

Plus: The Alto Plus amplified corded telephone is for those with mild to severe hearing loss. It has up to 53 decibels of extra

volume when the **AMPLIFIER IS TURNED ON**. It also has a speakerphone option. It is capable of Caller ID if you are a Caller ID subscriber. There is a LOUD soft adjustable ringer with an optional visual indicator. It measures 10.4" x 8" x 4.4". It has three "One Touch Memory" buttons. It has a 4" backlit screen. Optional talking keypad.



Corded - Geemarc

Ampli550: The Ampli550 has up to 55 decibels of extra loud amplification when the **AMPLIFIER IS TURNED ON**. It has an extra-large LCD display, Talking Caller ID, and an extra

bright optional flashing ring strobe. The Ampli550 also includes a speakerphone, large talking numbers and nine memory dial buttons. It is capable of Caller ID if you are a Caller ID subscriber. The ringer has up to 95dB of adjustable ring & optional strobe signaler.



Cordless - Clarity XLC 3.4+: includes Caller ID screen The XLC3.4+ has up to 50 decibels of extra amplification when the AMPLIFIER IS TURNED ON. It has a loud and clear **speakerphone**, illuminated dial pad with large buttons that CAN speak the number dialed,

typically to assist visually impaired. It is capable of Talking Caller ID and has a Caller ID screen if you are a Caller ID subscriber. "Find" feature allows you to find misplaced cordless handset.



Cordless - Clarity XLC2+: no Caller ID

The XLC2+ is a loud amplified cordless phone featuring up to 50 decibels of extra amplification when the amplifier is **TURNED ON**. It has a **LOUD and CLEAR speakerphone**. Illuminated dial pad with large buttons that can speak the number dialed, typically to assist visually impaired. It has Talking Caller ID capability if you are a Caller ID subscriber. "Find" feature allows you to find misplaced cordless handset.

Serene Innovations HD Amplified Telephone (HD-40P):

This phone boosts amplification up to 26+dB. It has High-Definition Sound and Digital Sound Processing technology. Use the speakerphone or hearing aid-compatible handset. Nine convenient photo memory buttons for quick, one-touch dialing. Super-loud ringer and dual flashers for incoming call notification. Powered by the telephone line, no AC adapter required.



ClearSounds A1600BT:



Amplified Talking
Cordless Phone
with Answering
Machine and
Bluetooth Bundle:
The A1600
Amplified Cordless
Phone with

Bluetooth allows individuals who depend on their mobile phones to benefit from the full range of amplification and frequency control. If you pair and connect your cell phone to the A1600BT Amplified Cordless Phone, you can use the phones together, in these ways:

- . No searching for the cell phone to place or receive a cell call on the ClearSounds phone. The cellphone must simply be within Bluetooth range of the ClearSounds base.

- Switch cell phone calls between your cell phone and ClearSounds phone.
- Talk on the ClearSounds phone while your cell phone charges.
- Dial cell using ClearSounds phone inbound calls list, redial list or phonebook.
- Enjoy the ClearSounds phone enhanced volume (including ringtone volume), enhanced visual ring notification and enlarged keys.
- Talk hands-free using speakerphone.
- Headset or neckloop port included.
- Talk on ClearSounds phone with no concern about cell phone signal dropout.
- Use ClearSounds mute and hold features.
- While using the ClearSounds phone to talk on a cell phone line, receive or place a landline call at the same time.
- Landline service not required when used with Bluetooth® pairing.

Panasonic KX-TGM450s: Amplified cordless phone with digital answering machine

Loud and clear with Volume Boost control for amplified caller voice volume up to 50 dB, plus six-level voice Tone Settings and a loud base unit Ringer. Understand more clearly with Slow Talk to slow the speed of speech in real-time and when checking voice messages. Big white backlit LCD, enlarged Memory Dial Buttons plus bright red LED visual ringers on base unit and handset enhance visibility and calling convenience. Hear calls from noisy places with Noise Reduction to suppress background noise interference for clearer, more comfortable conversation. Includes Power Backup, Talking Caller ID, Talking Keypad, Phonebook, 9 Speed-Dials, 250-number Call Block, and is expandable to 6 handsets (sold separately).



Panasonic KX-TGM430b: Link2Cell Bluetooth® Amplified Cordless Phone with Digital Answering Machine KX-TGM 430b



Loud and clear with Volume Boost control for amplified caller voice volume up to 40 dB, includes six voice Tone Settings and a loud base unit Ringer. Understand more clearly with Slow Talk to slow the speed of speech in real-time and when checking voice messages. Big white backlit LCD, enlarged Memory Dial Buttons plus bright red LED visual ringers on base unit and handset enhance visibility and convenience. Sync up to two cell or smartphones to make and take amplified cell calls and receive text alerts through Panasonic Link2Cell handsets, anywhere in the house. Includes Power Backup, Talking Caller ID, Talking Keypad and Phonebook, 9 Speed Dials, 250-number Call Block, Accessories, and Expandable to 6 handsets (sold separately).

Activocal Freedom Voice-Activated Phone Number Dialer

This device is not a standalone telephone.

This device can be “bundled” with a landline amplified phone listed above. For repetitive re-dialing of up to 60 stored numbers.



This device turns any landline telephone into a voice-activated telephone which is useful in aiding the visually impaired. It simplifies life for people with visual impairment, allowing them full communication without the need to press buttons, enter numbers, or hold a receiver.

Features:

- Stores and dials up to 60 phone entries.
- Each stored number can be 35 digits long.
- Very simple and easy to use.
- Does not interfere with line & phone use

- Very fast dialing with no mistakes
- Works with any landline phone
- Recognizes any language, tone and accent
- Interactive voice menu
- State of the art voice recognition technology
- Stored names playback
- High-quality name recording and playback
- Missing-line detection and audio warning
- A prefix digit and delay can be easily added or removed from all numbers (at once) to enable, and wait for, outside line access
- During a call, voice dialing can be activated again. This feature enables you to use the dialer in online banking services, etc.
- Remote online support using the phone line
- Menu-based language selection
- Menu-based mode change to allow Vocally to work independently or coupled to a speaker phone for a totally hands-free telephone system.



Bluetooth Accessories to PAIR with your own cell phone:

BeHear NOW headset:



Assistive Hearing
Bluetooth® cell phone
Headset/Personal
Amplifier

- The BeHear NOW assistive hearing headset combines the functionality of two devices into one;
- Bluetooth stereo
- headset for wireless mobile phone call and media.
- Assistive hearing device for enhanced intelligibility of speech for personalized sound amplification face to face
- Out of range notification

BeHear “ACCESS”: This device has all of the features of the BeHear “NOW”, and also has the additional functionality of a telecoil or “T-Coil”.

The T-coils in BeHear ACCESS can be activated wherever an INDUCTION LOOP system is installed. The wearer simply chooses either the **T-Coil**



Exclusive or **T-Coil Transparent** mode.

Typically, an induction loop can be found in places of worship, concert halls, theaters, universities, Government offices, banks, post offices, airports, museums and more.

Induction Loop Systems transmit wireless audio input via a magnetic field to telecoil (T-coil) receivers. These receivers are found in many hearing aids, and now, in BeHear ACCESS headsets.

Clarity AH200 headphones:



Amplified Bluetooth® headphones amplify any Bluetooth-enabled audio device.

- . Amplified headset that pairs with mobile devices, tablets, and other wireless enabled devices
- . Two hearing profiles to enhance your listening experience
- . Over-ear sleek, stylish headphones that are stylish and functional
- . Pairs with mobile phones wirelessly so you can take calls or listen to music
- . On-ear controls and mic to control music or accept and end calls
- . Pillow soft ear cushions with adjustable headband for long wearing comfort
- . Uses micro-USB charging cable
- . One (1) year limited warranty

Clearsounds QT4PRO Quattro Pro Portable Assistive Listening System

Bluetooth Neckloop and
Removeable Omni-Directional
Microphone



- . **STREAMS AMPLIFIED SOUNDS** - The Quattro Pro has a detachable mic which picks up the sound, transmits it to the neckloop, which your headphones are plugged into.
- . **WORKS FOR ANY LISTENING ENVIRONMENT** - The assistive listening device enables you to hear phones calls, T.V. sounds, music, meetings, etc.
- . **MAKES SPEECHES MORE AUDIBLE FOR YOU** - The detachable omnidirectional mic picks up the sound of the speaker. You can adjust its sensitivity to minimize the background noise.
- . **PROVIDES RELIABLE AND SECURE CONNECTION** - No one can eavesdrop while you're using the Quattro Pro.

What About an AzTEDP land line CapTel?

In our experience:

- MOST PEOPLE, after understanding the differences between a phone requiring the use of the Arizona Relay Service and an amplified phone, choose an amplified phone.
- The most successful CapTel users are typically those with a such poor speech recognition that they simply don't have a choice but to embrace waiting to READ the captions.
- Though captioned phones are “FREE”, the captions are provided by the Arizona Relay Service and paid for by the minute by the ACDHH.

Please contact us for consultation, if possible.



Alerting Device Model Choices:
for people who need light/sound/vibration
to access environmental sounds.

Serene Innovations CentralAlert CA-360
Alarm Clock with Remote Receiver
(Connects to a lamp you provide):

The CentralAlert™ CA360 from Serene Innovations is an all-in-one notification system for your home. It has a bright, built-in flasher and adjustable volume.

CA-PX Please note only phone/TTY/videophone, doorbell, and alarm clock functions are included. Motion, alarm and sound detectors, such as baby cry and smoke detector sold separately.



- . Braille buttons for use of use by individuals with low vision.
- . Includes wearable receiver, doorbell, home/cell phone ringer/flasher, and bed shaker.
- . Enhance your communication, safety, and awareness.
- . Lightweight, portable, pager-style notification system with 150-ft. range.
- . Strong vibration, loud audio tone, and bright flasher.
- . Additional accessories available.
- . Rechargeable batteries for CA-PX only and AC adapters included.

Serene Innovations Central Alert CA-380 Wearable Notification System:

The CentralAlert Wearable Notification System is a personal signaling system for deaf and hard of hearing people designed to alert the individual to phone calls and texts via a personal vibrating pager with detachable bed shaker.

- . CA-CX Phone Signaler
- . CA-PX Personal Pager
- . CA-DB doorbell
- . 9V bed shaker
- . Alerts to the telephone and cell phone
- . Output jack for bed shaker
- . Up to 200 ft operating range
- . Audible ringer, visual light & vibration



SR200 Super Phone Ringer

- .Extra loud ringer up to +95 decibels
- .Four selectable ringing patterns/tunes
- .Adjustable ring volume and tone
- .Dual modular phone jacks for easy plug in connections
- .Visual indicator
- .Electrical adaptor included



Clarity Alertmaster AL 10

- .Landline phone or videophone flashes a connected lamp for added notification
- .Visitors ring the wireless doorbell
- .Alarm clock with snooze and vibrating disk awaken even deep sleepers
- .Large, brightly lit icons and lights
- .Distinct flashing patterns and icons on unit help you distinguish between events
- .Large button to turn lighting On or Off
- .Large 3.5" clock display (measured diagonal)
- .Adjustable display brightness
- .Dual power backup keeps the system running when the power is out.

Please note that only phone/TTY/videophone, doorbell, and alarm clock functions are included. Motion, alarm and sound detectors, such as baby cry and smoke detector sold separately.



SquareGlow Home Kit:

SquareGlow Home Kit: SquareGlow™

HomeKit gives you a complete home alerting system for the telephone and door.

- . One wireless doorbell
- . One telephone signaler
- . Two flashing receivers
- . Seven customizable LED colors: white, green, red, yellow, blue, aqua, and purple
- . 52 Ringtones
- . Range of up to 600 feet
- . Can add additional transmitters or receivers
- . Multiple volume levels; up to 120 dB



The SquareGlow™ landline telephone/VP transmitter lets you know when you have an incoming landline phone or videophone call. When paired with the SquareGlow™ Receiver (Flasher), you will be alerted by seven adjustable colors LED flashing lights that let you know that you have an incoming call. (This device is NOT for mobile phones)

Application Steps: Just follow the steps

Step #1: Complete the Application FORM:

Part A: 1) Complete the application, sign where it says “applicant signature”

2) Write in your equipment model choice. Contact us if needed.

Part B: This can be completed as “contact only” if friend/family is helping the applicant. If someone is truly acting on behalf of the applicant, please see form.

Part C: This portion **MUST** be completed and **SIGNED** by your **PROFESSIONAL**.

Step #2. Sign the Conditions of

Acceptance FORM: Read, sign and date.

Step #3. Statement of U.S.

Citizenship/Alien Status for State Benefits FORM:

You must submit photocopied proof that you (**CURRENT NAME**) are a U.S. Citizen.



- Complete every blank on the citizenship form
- Check the box of which kind of photocopied documentation you will be submitting for citizenship.
- Sign and date page two.
- **Provide a photocopy** of the document(s) that prove you (***current name***) are a legal resident of the U.S.A. **Most common are:** U.S. Passport with current name **or** U.S. Birth Certificate. If using Birth Certificate and last name has changed, (typically for ladies upon marriage) see below.

Notice: Last name changes for women are the most common challenges in proving United States Citizenship and Identity: Women who are using their Birth Certificate with their MAIDEN name for proof of U.S

Citizenship, and have taken a spouse's last name upon marriage(s), must provide marriage certificate(s) that prove sequential name change(s). Ladies, how many times have you changed your name since your U.S.A. birth? Last name changes affect citizenship and identity. Last name at birth -----→-----→-----last name now?

Step #4: Proof of AZ residency:



Provide photocopy of any **ONE**

document of an official nature indicating the applicant's name and current **physical AZ address:**

- AZ Driver's License/State ID
- Utility bill in applicant's name
- Letter from assisted living facility stating residency
- Anything of a formal nature to verify name/address



If you do not complete the application as instructed, it will be returned to you with a pending information letter.

Applicant Information:

Last Name First Middle

Date of Birth: _____

Address Apt. # City
Arizona Zip Code _____

() ()

HOME PHONE # CELL PHONE#

Mailing Address (if different from above)

X _____

Applicant Signature Date

Adults who have a P.O.A., please include that person's contact information.

Model choice: _____ **Email:** _____



Mail ALL application materials to:
 AzTEDP, 100 N. 15th Ave. Suite 104, Phoenix, AZ 85007
 Ph: 602-542-3365 or toll free 1-866-223-3412
 Email: AzTEDP@acdhh.az.gov

APPLICANT - AzTEDP is available for demonstrations www.ACDHH.org PART A

_____/_____/_____
 Last Name First Middle Maiden Date of Birth: mm/dd/yyyy

 Address Apt. # City State Zip Code

 (_____) (_____) American Sign Language?
 Home phone # Cell phone # yes or no

 Mailing Address (if different from above) City Zip Code

 X _____ Note: Applicants younger than 18 must have a Parent or Legal Guardian complete
 Applicant Signature Date and sign Part B. Adults who have a P.O.A. may choose to do the same.

Model choices: _____ **Email:** _____@_____

PARENT / LEGAL GUARDIAN / P.O.A./HELPER/FRIEND **PART B (IF**

 Last Name (print) First Middle Relationship: __ Parent __ Legal Guardian __ helper/friend
 _____ (please attach P.O.A. if applicable)

 Address (print) Apt. # City State Zip Code

 _____@_____
 Telephone E-mail Address

 X _____ Note: As established in the Conditions of Acceptance, Parent or Legal Guardian listed herein is
 On behalf of applicant (IF NECESSARY) responsible for all equipment provided under the terms of this agreement.

CERTIFYING PROFESSIONAL: A PROFESSIONAL must COMPLETE and SIGN this portion. **PART C**

I certify that the above-named person has the disability marked below and a need for accessible phone. I attest to my qualification as a person authorized to certify need as defined by R9-26-203.

I am licensed to practice as a(n): (Circle one) Physician Assistant Dispensing Audiologist
Doctor Audiologist Hearing Aid Dispenser Nurse Practitioner
Speech-Language Pathologist Rehabilitation Counselor (must have CRC)
within the State of Arizona, as evidenced by my professional license #: _____

Professional **Printed name:** _____
 Business address: _____
 Telephone: _____ Email: _____

As an Arizona Professional, I certify that the above named Applicant (Part A) is:
Deaf Hard of Hearing DeafBlind Speech Challenged
therefore has a need for accessible telephone equipment to the best of my knowledge.

X _____ DATE: _____

I certify that the above-named person has the disability marked below and a need for accessible phone. I attest to my qualification as a person authorized to certify need as defined by R9-26-203.

I am licensed to practice as a(n):

- **(Circle one) Physician Assistant**
- **Dispensing Audiologist**
 - **Doctor**
 - **Audiologist**
- **Hearing Aid Dispenser**
- **Nurse Practitioner**
- **Speech-Language Pathologist**
- **Rehabilitation Counselor (*with CRC*)**

within the State of Arizona, as evidenced by my professional license #: _____

Professional Printed name: _____

Business address: _____

Telephone: _____

Email: _____

As an Arizona Professional, I certify that the above named Applicant (Part A) is:

- Deaf**
- Hard of Hearing**
- DeafBlind**
- Speech-Impaired**

therefore has a need for accessible telephone equipment to the best of my knowledge.

X _____ **DATE:** _____

**Signature of Certifying PROFESSIONAL
required**

CONDITIONS OF ACCEPTANCE for the ARIZONA TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION PROGRAM (AzTEDP)

Residency: I am a resident of Arizona and am providing proof in the form of an Arizona ID **OR** utility bill in my name. In the event of non-use or death during the warranty period of equipment chosen, it must be returned to ACDHH/AzTEDP. I am also enclosing proof of my United States legal presence as described on the STATEMENT OF (U.S.) CITIZENSHIP AND ALIEN STATUS FOR STATE PUBLIC BENEFITS FORM.

Property: I understand that I am to keep the box, lines, & instruction manual in the event it may need to be serviced. **VOUCHER** equipment becomes my personal property at

the end of manufacturer warranty period. I will then be able to receive another device.

Voucher: I am eligible for one new VOUCHER device and/or one alerting device upon end of manufacturer warranty. I understand AzTEDP buys one telephone and one alerting device for me per warranty expiration. I understand that CAPTEL is issued directly and will NEVER become my property.

Damage, Repair, Loss, and Theft: I am financially responsible for the loss of or damage to the device. I will inform AzTEDP if my device is lost or stolen and will report any theft of the State-owned device to the police and submit a copy of the police report to AzTEDP.

Travel/ Move out of State: I may take the device out of the state for not more than ninety (90) days at a time. I must return voucher

device to AzTEDP within 90 days of moving out of the State of Arizona.

Change of Address: I must notify AzTEDP within thirty (30) days of any change in my Arizona address and phone number.

Liability: I will not hold AzTEDP and the State of Arizona liable for any damages, and/or expenses arising from the use or misuse of these device(s).

Used equipment: I MAY be issued a used loaner device at the discretion of the AzTEDP staff according to program operation, supply and demand. All devices have been cleaned and tested to ensure proper function. I will be responsible for plugging in the equipment. Demonstrations are available upon request.

Applicant Name: PRINTED

Applicant Signature: _____

Date: _____

I currently communicate best by:

**Mail all forms and supporting
documentation to:**
**AzTEDP 100 N. 15th Ave. Suite 104,
Phoenix, AZ 85007**
1-866-223-3412 or (602) 542-1124

STATEMENT OF UNITED STATES CITIZENSHIP AND ALIEN STATUS FOR STATE PUBLIC BENEFITS



The applicant must provide photocopied document(s) to prove UNITED STATES of AMERICA Citizenship/identity.

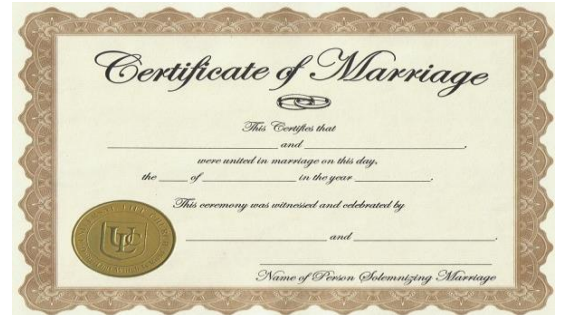
(PRINT CURRENT NAME OF APPLICANT) IS IN THE UNITED STATES LEGALLY. CITIZENSHIP OR NATIONAL STATUS IN THE CURRENT NAME OF THE APPLICANT MUST BE PROVEN.

A LEGIBLE COPY OF AN APPROVED DOCUMENT DEMONSTRATING UNITED STATES CITIZENSHIP OR NATIONALITY OF THE APPLICANT (WITH APPLICABLE NAME CHANGE DOCUMENTATION) MUST BE SUBMITTED WITH APPLICATION.

First time AzTEDP applicant OR
 Continuing AzTEDP client

Please CHECK below which PHOTOCOPIED document you will be submitting.

- 1. BIRTH CERTIFICATE showing birth in one of the 50 states, or its territories;



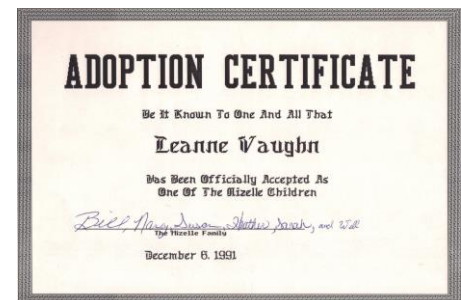
Look at the BIRTH CERTIFICATE: If your name has changed (marriage, etc.), additional documentation is required to prove sequential name change(s) that lead to the applicant's **current name.**

- 2. United States Passport; current or expired is accepted;

- 3. Report of birth abroad of a United States Citizen (FS-240);



- 4. Certificate of Birth (FS-545) or Certification of Report of Birth (DS-1350);
- 5. Form N-561, Certificate of Citizenship;
- 6. Form I-872, American Indian Card with statement identifying the bearer as a United States Citizen;
- 7. Religious record recorded in one of the 50 states; (Baptism – commonly used)
- 8. Evidence of civil service employment by the United States government before June 1, 1976;
- 9. Early school records, showing the date of admission to the school, the applicant's date and United



States place of birth, United States nationality or a United States place of birth, and applicant's date of birth or age;

- 10. Adoption finalization papers showing the applicant's name and place of birth in one of the 50 states;
- 11. Any other document that establishes a United States place of birth or otherwise indicates U.S. nationality (e.g. U.S. hospital record).

A. Are you a Citizen or National of the United States? ____ Yes ____ No

B. If "Yes", what city, state and country were you born in?

CITY _____ STATE _____
COUNTRY _____

DECLARATION:

I declare under penalty of perjury under the laws of the state of Arizona that the answers I have given are true and correct to the best of my knowledge.

X _____ Date _____

Applicant signature required

Please submit ALL completed application FORMS and photocopied documentation you have gathered per instructions to:

AzTEDP

100 N. 15th Avenue, Suite 104

Phoenix, AZ 85007

Phoenix metro: 602-542-3365

Toll free: 1-866-223-3412

aztedp@acdhh.az.gov or

V.Thompson@acdhh.az.gov

Please allow 2-4 weeks for processing of **COMPLETE** applications.

INCOMPLETE applications will be sent a “Pending Information” letter.

What Happens Next?

Once the FORMS **and** relevant photocopied Citizenship **and** photocopied Arizona residency documents are submitted to AzTEDP, what can I expect?

- You will be served promptly.
- Yellow vouchers will be printed based on the model written on your application form.
 - The voucher(s) instructions and a list of vendors will be mailed to you.
 - The vendor holds your MANUFACTURER WARRANTY (contact vendor for repairs).
- To redeem the voucher(s), follow the instructions included with it.
- **TURN ON THE PERMANENT AMPLIFIER FOR HOME MODELS.**
- **If you have chosen CapTel, arrangements will be made for direct issue from AzTEDP.**